

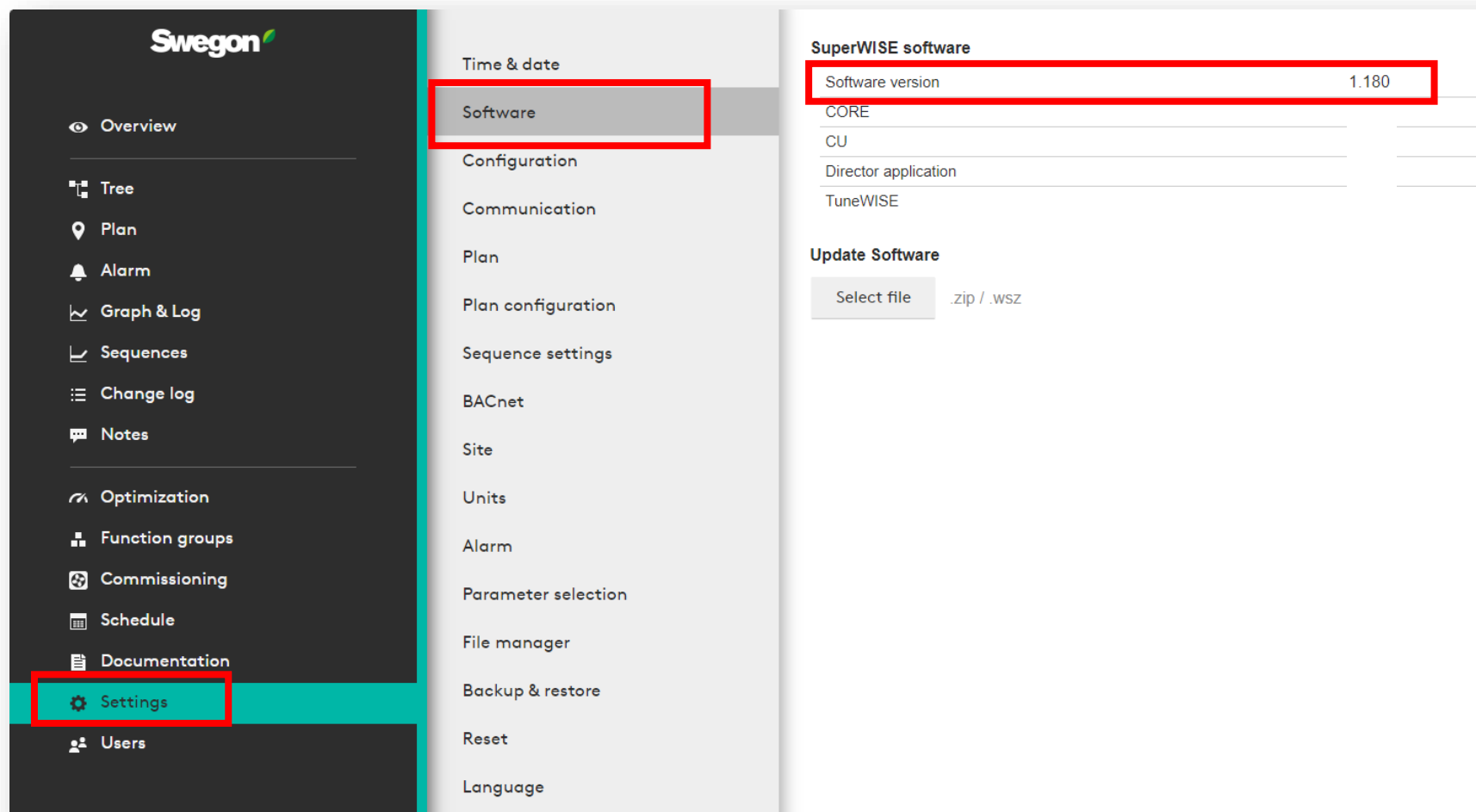
Swegon **INSIDE**

Connect WISE system to Swegon **INSIDE** cloud to utilise our connected cloud services.

Connecting your WISE system

Guide to making your WISE system INSIDE Ready ([INSIDE Ready | www.swegon.com](https://www.swegon.com))

Make sure you have SW 1.150.1 or later (lowest recommended version: 1.180)



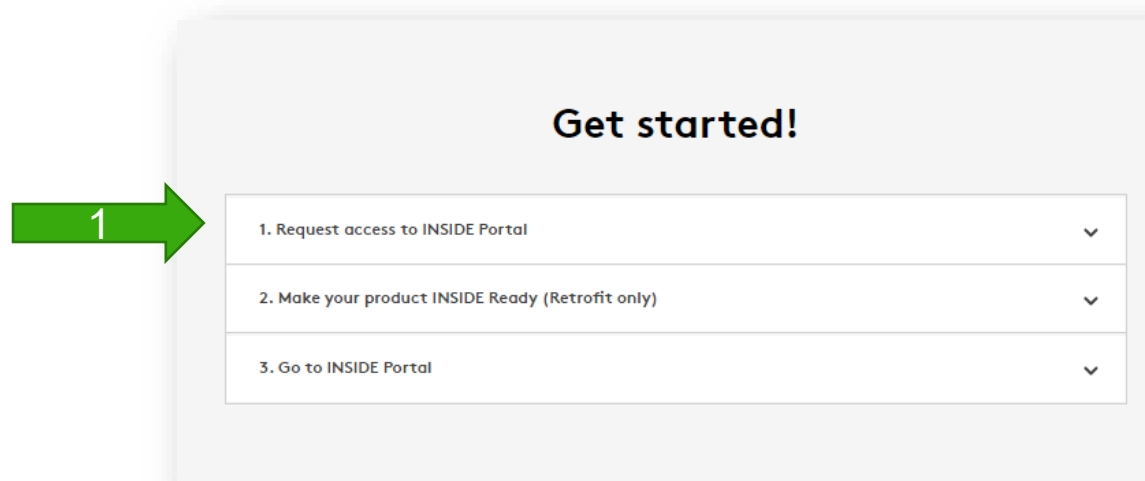
The screenshot displays the Swegon software interface. On the left, a dark sidebar contains a navigation menu with the following items: Overview, Tree, Plan, Alarm, Graph & Log, Sequences, Change log, Notes, Optimization, Function groups, Commissioning, Schedule, Documentation, **Settings** (highlighted with a red box), and Users. The main content area is divided into two columns. The left column lists various system settings: Time & date, **Software** (highlighted with a red box), Configuration, Communication, Plan, Plan configuration, Sequence settings, BACnet, Site, Units, Alarm, Parameter selection, File manager, Backup & restore, Reset, and Language. The right column shows the 'SuperWISE software' configuration page. It features a table with the following data:

SuperWISE software	
Software version	1.180
CORE	
CU	
Director application	
TuneWISE	

Below the table, there is an 'Update Software' section with a 'Select file' button and a file type indicator '.zip / .wsz'.

Request access to INSIDE Portal

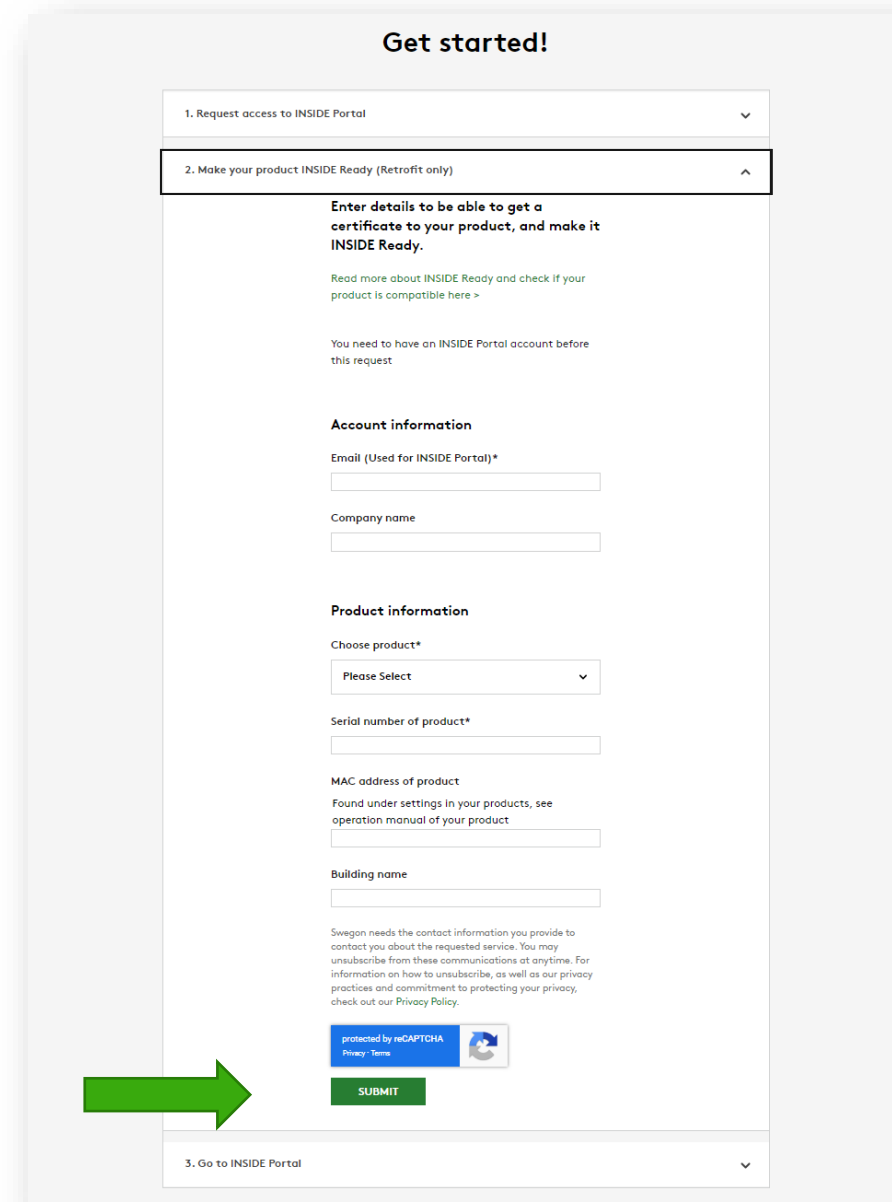
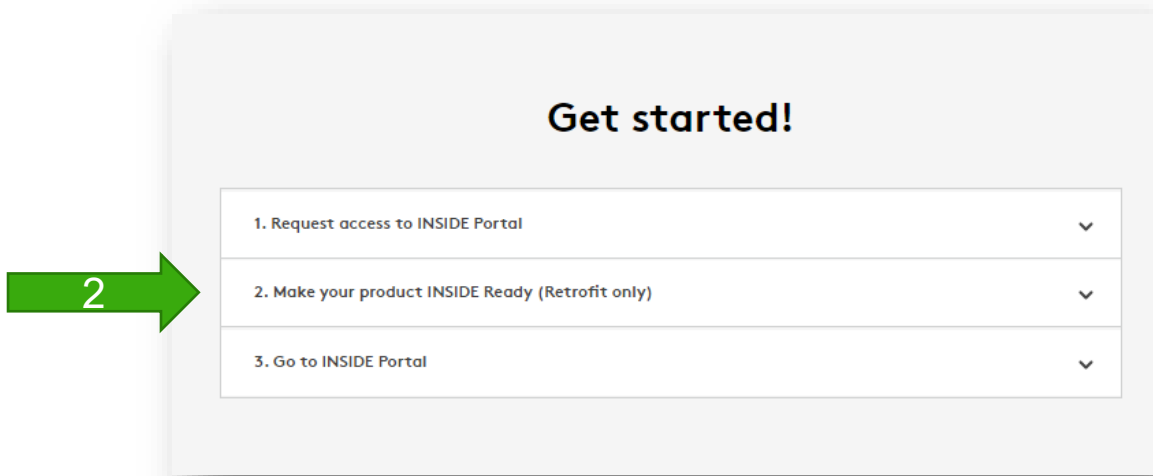
- Go to [Swegon's webpage](#)
 - Software → Connected products
- ① Fill in form number 1 and click Submit



The image shows the 'Request access to INSIDE Portal' form. It includes a title 'Get started!', a sub-header '1. Request access to INSIDE Portal', and instructions: 'Enter details below to request a login.' and 'If you already have an account and wish to add a new product or building, please contact digitalservices@swegon.com'. The form is divided into two sections: 'Account information' and 'Building and product information'. The 'Account information' section includes fields for 'Email (will be used as username)*', 'First name*', 'Last name*', and 'Company name*'. The 'Building and product information' section includes a 'Choose product*' dropdown menu (set to 'Please Select'), 'Serial number of product*', 'Building name*', 'Building address*', 'City*', and 'Country*' dropdown menu (set to 'Please Select'). At the bottom, there is a 'protected by reCAPTCHA' badge and a green 'SUBMIT' button. A green arrow points to the 'SUBMIT' button.

Make your WISE system INSIDE Ready

- Go to [Swegon's webpage](#)
 - Software → Connected products
- **2** Fill in form number 2 and click Submit
 - Do not forget to enter the serial number/name of the WISE and the MAC address of the operating network (important).
 - Wait for email from Swegon with **ID** and **activation code**.



Make your WISE system INSIDE Ready

The screenshot shows the Swegon configuration interface. On the left is a navigation menu with 'Settings' highlighted. The main content area is divided into three sections:

- Left sidebar:** A list of configuration categories including 'Communication', 'Plan', 'Sequence settings', 'BACnet', 'Site', 'Units', 'Alarm', 'Parameter selection', 'File manager', 'Backup & restore', 'Reset', and 'Language'. 'Communication' is highlighted with a red box and labeled '1.'.
- Communication settings:** A list of sub-configuration options including 'Time & date', 'Software', 'Configuration', 'Communication', 'Plan', 'Plan configuration', 'Sequence settings', 'BACnet', 'Site', 'Units', 'Alarm', 'Parameter selection', 'File manager', 'Backup & restore', 'Reset', and 'Language'. 'Communication' is highlighted with a red box and labeled '1.'.
- Network configuration:**
 - LAN ports:**
 - Port 4: Operations network:** Includes 'SSH communication' (checked), 'Web encryption' (unchecked), 'MAC address', 'IP type' (Static), 'IP address', 'Netmask', 'Default gateway', 'Primary DNS', and 'Secondary DNS'. The 'Primary DNS' and 'Secondary DNS' fields are highlighted with red boxes.
 - Port 3: Service:** Includes 'MAC address', 'IP type', 'IP address', and 'Netmask'.
 - Swegon INSIDE:**
 - Swegon INSIDE:** A toggle switch is checked and highlighted with a red box, labeled '4.'.
 - Swegon INSIDE certificate:** Includes 'Certificate status' (Valid), 'Certificate ID', and 'Activation Code'. The 'Certificate ID' and 'Activation Code' fields are highlighted with red boxes, labeled '2.'.

1. Make sure the DNS is filled in.
2. Fill in the Certificate ID and activation code. Click "Activate"
3. Restart SuperWISE
4. Activate Swegon INSIDE.

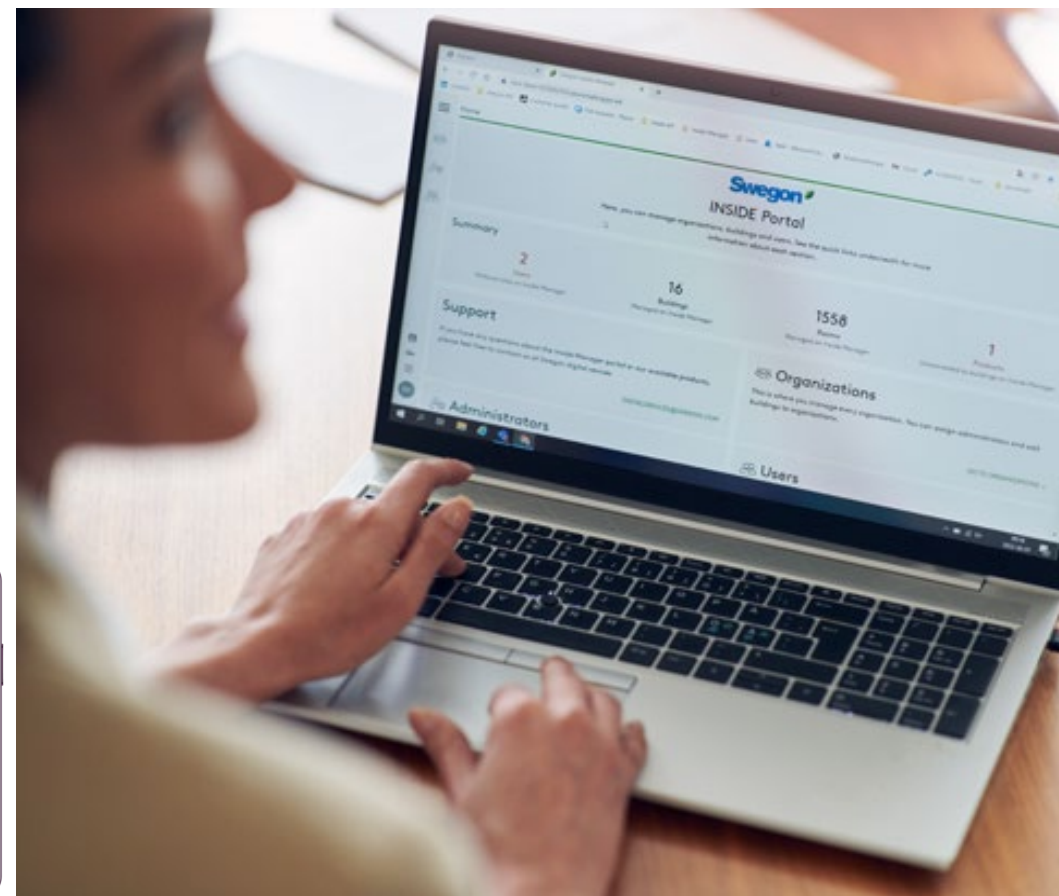
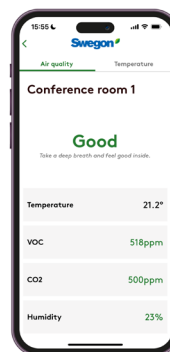
INSIDE Portal

INSIDE Portal is the platform for all connected Swegon products and the hub for Swegon's digital services.

INSIDE Portal

Starting point for connected Swegon products

- Free of charge
- Overview of key parameters
 - System overview
 - Maximum and minimum temperature
 - Heating/cooling demand status
 - Occupancy rate
 - Active alarms
- Invite users to the INSIDE App



INSIDE Portal - Alarm subscriptions

Get alarm notifications to your email from connected units

Home > Alarm subscriptions

My alarm subscriptions

Search for any keyword

DELETE SELECTED EDIT SELECTED + ADD ALARM SUBSCRIPTION

<input type="checkbox"/>	Product name	Notify at (severity)	Building name	City	Country	Product type	Organisation
<input type="checkbox"/>	Kv Målet 1, Umeå	A B	Swegon Umeå	Umeå	Sweden	SuperWISE	Swegon
<input type="checkbox"/>	Åbyhøj GOLD	A B	Swegon Åbyhøj	Åbyhøj	Denmark	GOLD	Swegon Denmark
<input type="checkbox"/>	Zeta Sky Hi R7 (R32)	A	Swegon Cantarana	Cantarana	Italy	BlueBox Chiller/Heatpump	Swegon
<input type="checkbox"/>	Titan Sky Hi R0 HP	A	Swegon Cantarana	Cantarana	Italy	BlueBox Chiller/Heatpump	Swegon
<input type="checkbox"/>	GEYSER Sky R0 (R290)	A	Swegon Cantarana	Cantarana	Italy	BlueBox Chiller/Heatpump	Swegon
<input type="checkbox"/>	Epsilon Sky Hi	A	Swegon Cantarana	Cantarana	Italy	BlueBox Epsilon SKY	Swegon
<input type="checkbox"/>	Boställsvägen 1 Örebro	A B T	Swegon Örebro	Örebro	Sweden	SuperWISE	Swegon
<input type="checkbox"/>	SWEGON BUREAU	A B T	Swegon France Lyon	Lyon	France	SuperWISE	Swegon
<input type="checkbox"/>	Zeta Rev	A	Swegon Cantarana	Cantarana	Italy	BlueBox Chiller/Heatpump	Swegon
<input type="checkbox"/>	TA/FA 73	A B T	Swegon Kvånum	Kvånum	Sweden	GOLD	Swegon
<input type="checkbox"/>	OPEN SPACE	A	Swegon Cantarana	Cantarana	Italy	GOLD	Swegon

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INSIDE Portal - Alarm subscriptions

Select which alerts you want to be notified of via email

The screenshot shows the 'Add alarm subscriptions' modal window. The table below represents the data shown in the modal:

Product name	Notify at (severity)	Building name	City	Country	Product type	Organisation
	<input type="checkbox"/> A <input type="checkbox"/> B <input type="checkbox"/> T					
Boställsvägen 1 Örebro	<input type="checkbox"/> A <input type="checkbox"/> B <input type="checkbox"/> T	Swegon Örebro	Örebro	Sweden	SuperWISE	Swegon
SWEGON BUREAU	<input type="checkbox"/> A <input type="checkbox"/> B <input type="checkbox"/> T	Swegon France Lyon	Lyon	France	SuperWISE	Swegon
TA/FA 73	<input type="checkbox"/> A <input type="checkbox"/> B <input type="checkbox"/> T	Swegon Kvänum	Kvänum	Sweden	GOLD	Swegon
Äbyhøj GOLD	<input type="checkbox"/> A <input type="checkbox"/> B <input type="checkbox"/> T	Swegon Äbyhøj	Äbyhøj	Denmark	GOLD	Swegon Denmark
Kv Målet 1, Umeå	<input type="checkbox"/> A <input type="checkbox"/> B <input type="checkbox"/> T	Swegon Umeå	Umeå	Sweden	SuperWISE	Swegon
TA 12	<input type="checkbox"/> A <input type="checkbox"/> B <input type="checkbox"/> T	Swegon Gothenburg	Gothenburg	Sweden	GOLD	Swegon
GOLD 2005646491	<input type="checkbox"/> A <input type="checkbox"/> B <input type="checkbox"/> T	Swegon Sundsvall	Sundsvall	Sweden	GOLD	Swegon
Swegon - Brandby	<input type="checkbox"/> A <input type="checkbox"/> B <input type="checkbox"/> T	Swegon Brandby	Brandby	Denmark	SuperWISE	Swegon Denmark
Swegon Malmö	<input type="checkbox"/> A <input type="checkbox"/> B <input type="checkbox"/> T	Swegon Malmö	Malmö	Sweden	SuperWISE	Swegon
Swegon Goteborg	<input type="checkbox"/> A <input type="checkbox"/> B <input type="checkbox"/> T	Swegon Gothenburg	Gothenburg	Sweden	SuperWISE	Swegon
LB03 Luleå	<input type="checkbox"/> A <input type="checkbox"/> B <input type="checkbox"/> T	Swegon Luleå	Luleå	Sweden	GOLD	Swegon
GOLD Umeå	<input type="checkbox"/> A <input type="checkbox"/> B <input type="checkbox"/> T	Swegon Umeå	Umeå	Sweden	GOLD	Swegon
Norrkøping kontor	<input type="checkbox"/> A <input type="checkbox"/> B <input type="checkbox"/> T	Swegon Norrkøping	Norrkøping	Sweden	SuperWISE	Swegon

INSIDE Portal: Overview of connected units

Home > Buildings

Buildings

Name	City	Country	Number of products	Role
Swegon Åbyhøj	Åbyhøj	Denmark	1	Organisation Admin
Swegon Borås	Borås	Sweden	2	Organisation Admin
Swegon Brøndby	Brøndby	Denmark	2	Organisation Admin
Swegon Cantarana	Cantarana	Italy	6	Organisation Admin
Swegon France Lyon	Lyon	France	2	Organisation Admin
Swegon Gembloux	Gembloux	Belgium	1	Organisation Admin
Swegon Gothenburg	Gothenburg	Sweden	4	Organisation Admin
Swegon Kvänum	Kvänum	Sweden	4	Organisation Admin
Swegon Kvänum Testcenter	Kvänum	Sweden	2	Organisation Admin
Swegon Luleå	Luleå	Sweden	2	Organisation Admin
Swegon Malmö	Malmö	Sweden	1	Organisation Admin
Swegon Norrköping	Norrköping	Sweden	1	Organisation Admin
Swegon Örebro	Örebro	Sweden	1	Organisation Admin
Swegon Stockholm	Stockholm	Sweden	1	Organisation Admin
Swegon Sundsvall	Sundsvall	Sweden	1	Organisation Admin
Swegon Tomelilla	Tomelilla	Sweden	1	Organisation Admin
Swegon Umeå	Umeå	Sweden	2	Organisation Admin

Rows per page: 100 1-17 of 17

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Full overview of all buildings in your organisation

- Building name
- Building location
- Number of products

INSIDE Portal: Overview of connected units

Home > Buildings > Swegon Cantarana

← GO BACK

Swegon Cantarana

Cantarana, Italy
Latitude: 45.1993380911563
Longitude: 12.094361755745242

Products

+ CLAIM PRODUCT

Name ↑	Product type ▼	Building	Serial number	Software version	Active alarm	Connected
Epsilon Sky Hi	BlueBox Epsilon SKY	Swegon Cantarana	SB*****	61.1.3		
GEYSER Sky R0 (R290)	BlueBox Chiller/Heatpump	Swegon Cantarana	SB*****	701.138.129.4		
OPEN SPACE	GOLD	Swegon Cantarana	2005*****	2.43		
Titan Sky Hi R0 HP	BlueBox Chiller/Heatpump	Swegon Cantarana	SB*****	701.140.130.9		
Zeta Rev	BlueBox Chiller/Heatpump	Swegon Cantarana	SB*****	701.140.130.9		
Zeta Sky Hi R7 (R32)	BlueBox Chiller/Heatpump	Swegon Cantarana	SB*****			

Rows per page: 100 ▼ 1-6 of 6 < >

Building administrators ▼

Active alarms ▼

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Full overview of the Swegon products in each building

- Location
- Software version
- Active alarms
- Status of connectivity

INSIDE Portal: Monitor performance

Information ^

Last update: less than 1 min ago

Configuration date

Configuration version 920673

AHUs 5

Rooms 92

Room Products 256

A Alarms 1

B Alarms 3

Highest room temperature 24.7 °C

Lowest room temperature 20.6 °C

Rooms with heating demand 11

Rooms with cooling demand 18

Occupied rooms 20

Temperature °C °F

Detailed information about active alarms

Active alarms

Name	Category	Description	Alarm source	Raised at ↓
Control Alarm 005	I	Damper max open	TA 20	2024-07-03 23:26
HW Alarm 004	A	Supply voltage below limit	WISE IORE COOL/HEAT CONTROL	2024-07-03 06:10
HW Alarm 004	A	Supply voltage below limit	WISE IORE COOL/HEAT CONTROL	2024-07-03 06:00
HW Alarm 004	A	Supply voltage below limit	WISE IORE COOL/HEAT CONTROL	2024-07-03 06:00

INSIDE Portal

Log in to the INSIDE Portal here: [Swegon INSIDE Portal](#)

Feel good **inside**



Welcome to Swegon INSIDE

You can login using your email and password if you already have an account or login with your existing Google or LinkedIn account. Sign up as a new user if you don't have an account.


Email

Password

Remember Login [Forgot your password?](#)

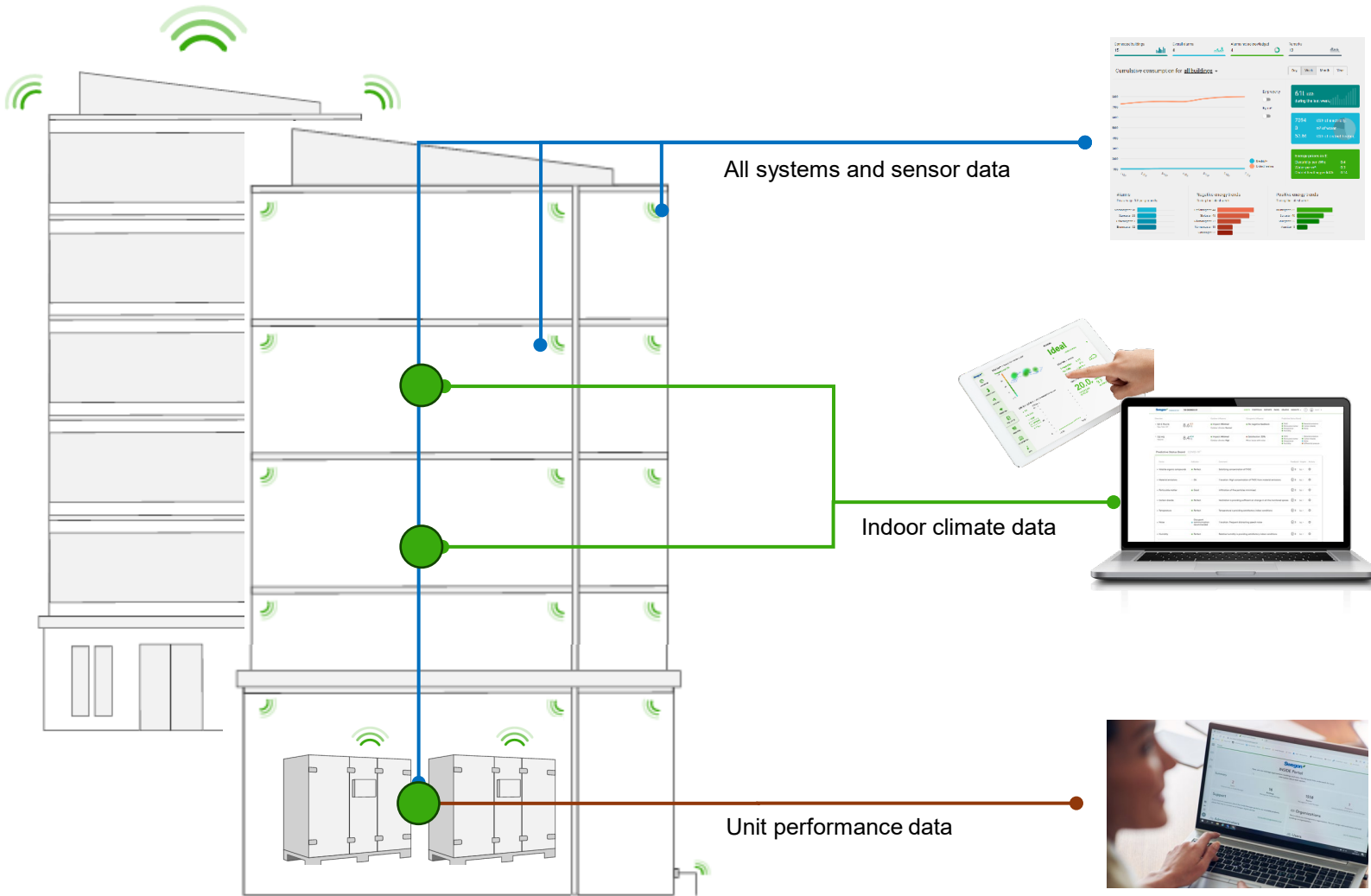
Log in

OR

 Login as internal provider

Don't have an account?
[Sign up here](#)

Digital services



INSIDE Director

Combination of BMS and EMS functionality for a complete building stock.

INSIDE Analytics & Visualiser

Analysis and visualisation of the indoor climate.

INSIDE Portal

Remote monitoring of the AHU's key parameters, active alarms and energy consumption.

Swegon 





Feel good **inside**